



JIFU CARIBBEAN CRUISE 2024

QUALIFICATION PERIOD:
1 March 2024, to 30 June, 2024

MIAMI CRUISE FREQUENTLY ASKED QUESTIONS

LOCATION & DATES

6 DAY/5 NIGHT CARIBBEAN CRUISE (CocoCay, Cozumel, Mexico)
Royal Caribbean, Independence of the Seas

Dates: 11 Nov – 16 Nov 2024

CRUISE ITINERARY

While changes are not expected, JIFU will not be liable for any alterations to the cruise itinerary. Please rest assured that JIFU will promptly notify all eligible cruise winners of any updates should they occur.

DAY 1 MONDAY, 11 NOV MIAMI

(YOU MUST BE ON THE SHIP NO LATER THAN 15.00)

DAY 2 TUESDAY, 12 NOV PERFECT DAY, COCOCAY

DAY 3 WEDNESDAY, 13 NOV CRUISING

DAY 4	THURSDAY, 14 NOV	COZUMEL
DAY 5	FRIDAY, 15 NOV	CRUISING
DAY 6	SATURDAY, 16 NOV	MIAMI

(Please do not book your departure flights prior to 12:00 pm (Miami) on 16 November 2024)

PORT ADDRESS & PARKING:

Port of Miami - Dodge Island - Cruise Terminal A

1015 N. America Way
Miami, FL 33132

<https://www.miamidade.gov/portmiami/parking-information.asp>

Arrival Time at the Cruise Terminal:

During online check-in, guests will be required to select a check-in time. Guests are encouraged to arrive to the terminal at their confirmed check-in time. Guests who arrive before their allotted time will not be allowed to enter the embarkation terminal until their scheduled check-in time.

Travel Documents:

Please click on the link below for further documentation information.

<https://www.royalcaribbean.com/faq/topics/travel-documents>

IMPORTANT DATES TO REMEMBER

RSVP DEADLINE: 31 JULY 2024

Please note: the RSVP deadline is for both the qualified trip winner(s) and for any guests they request to bring.

CANCELLATION DEADLINE: 15 AUGUST 2024

Any qualified winners and their guest attendees that RSVP "yes" but do not attend the trip, along with any cancellations made after this date, will be subject to one cancellation fee per attendee.

AIRFARE VOUCHER SUBMISSION DEADLINE: 15 AUGUST 2024

Please submit your airfare vouchers to incentivetrips@jifu.com by the deadline of August 15, 2024.

QUALIFICATION & RSVP

HOW DO I KNOW WHETHER I QUALIFY FOR A JIFU TRAVEL TRIP?

Please refer to the "2 Ways to Qualify" document found on the JIFU website for details on how to qualify. If you have earned the trip, you will see it in your office within approximately 15 days (about two weeks) following the close of the qualification period. If you've qualified, you will receive an email notifying you to RSVP. Final qualifiers will be based on our two Ways to Qualify.

ONCE I'VE BEEN NOTIFIED THAT I'VE EARNED THE TRIP, HOW DO I RSVP?

All qualified winners will receive an RSVP email from incentivetrips@jifu.com approximately 15 business days after the qualification period has ended. We recommend adding this email to your whitelist to ensure it does not end up in your spam or junk mail folders. If you have not received your email invitation, please reach out to incentivetrips@jifu.com.

Please note: The RSVP email will contain a link to the online RSVP form. In order to provide you with the best possible trip experience, we kindly ask for all qualified winners to please fill out all prompts on the RSVP completely and accurately.

DO I HAVE TO RSVP THROUGH THE RSVP SYSTEM, OR CAN I JUST SEND AN EMAIL?

Creating an incredible and seamless experience for our winners is JIFU's top priority. In order to do so, we ask for all RSVPs to be submitted through our reservation survey. The survey includes questions specific to each winner and

their earned trip, along with waivers to complete and important policies for the trip. RSVPs made through channels outside of our reservation survey, including by email, will not be accepted.

WHAT HAPPENS IF I CANNOT ATTEND?

If you cannot attend — though we sincerely hope you can — you will forfeit the trip. The trip has no cash value.

WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

All cancellation notices for the JIFU Caribbean Cruise 2024 need to be submitted to JIFU by 15 August 2024. Any trip earner or guest attendee who cancels after this date will be charged a cancellation fee of \$2000 USD per person via a Wallet deduction.* Should the trip earner's Wallet have insufficient funds, the Wallet will continue to be reduced to \$0.00 until the full \$2000 cancellation fee has been deducted. Any trip earners or guests that RSVP "yes" but do not show up for the trip will also be charged a cancellation fee of \$2000 USD.

Please note: Medical emergencies are exempt from the cancellation fee.

WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I SHOW UP ANYWAY?

We want to provide you the pampering you deserve! In order to arrange proper accommodation for our winners, all winners **must** notify JIFU in advance. (**Due to maritime laws, IF YOU SHOW UP TO A CRUISE AND YOU ARE NOT ON THE MANIFEST, YOU WILL NOT BE ACCOMMODATED.**) Therefore, any winners and their guests that show up without a prior RSVP will not receive accommodations or travel assistance.

WHAT IF I BRING A GUEST WHO IS NOT A JIFU DISTRIBUTOR AND NEED TO CANCEL, CAN MY GUEST ATTEND WITHOUT ME?

No, guests that are not JIFU affiliates are not eligible to attend the trip without the qualified JIFU affiliate. Additionally, all guests must share a room with the JIFU affiliate that earned the trip.

WHAT IF I WANT TO BRING AN ADDITIONAL GUEST(S), BUT I ONLY QUALIFIED FOR A TRIP FOR ONE?

While we encourage every member of our JIFU Family to work towards joining us on our JIFU Travel Trips, we can only grant the qualified prizes that affiliates earned during the promotion's qualification period. Should space become available, qualified winners may purchase a spot for their guest(s) on a first-come, first-served basis. All guest requests must be submitted prior to 1 August 2024.

The space will have a cost of \$1104 per person in a shared room with the winner.

TRAVEL & FLIGHT DETAILS

WHICH AIRPORT SHOULD I USE, AND WHAT IS THE AIRPORT CODE?

The cruise port is located in Miami, Florida, USA. We recommend affiliates book their arrival and departure flights at the Miami International Airport (MIA). Please note: Qualified affiliates are responsible for booking transportation to the cruise port.

ARE AIRPORT TRANSFERS PROVIDED?

Ground transportation is not included. Qualified trip earners are responsible for booking transportation to the cruise port for boarding. All trip earners will receive a "Know Before You Go" email approximately 30 days before the cruise. The email will include specific details regarding the cruise port transportation options, attire, and more. Please make sure to add the incentivetrips@jifu.com email to your whitelist to ensure it does not end up in your spam or junk mail folders.

DO I NEED A PASSPORT OR VISA?

It is the traveler's responsibility to remain informed of current travel guidelines, including any vaccination requirements. All RSVP and cancellation deadlines apply even if any change in requirements occur prior to or post the listed dates.

ARE THERE VACCINATIONS REQUIRED TO VISIT THIS DESTINATION?

It is your responsibility to stay informed of current travel guidelines, including any vaccination requirements that may arise. Our deadlines for RSVP and cancellation apply regardless of any change in vaccination requirements prior to or after these dates.

WHAT HAPPENS IF I DID NOT GET THE PROPER TRAVEL DOCUMENTS (SUCH AS A VISA) OR DO NOT HAVE THE APPROPRIATE PASSPORT DOCUMENTATION AND AM DENIED BOARDING OF MY FLIGHT?

Proper travel documents are the traveler's responsibility. Any qualified trip earners or their guests that did not prepare the appropriate travel documents and are unable to attend the trip will forfeit the trip's value and airfare voucher. The cancellation fee will apply.

HOW ARE FLIGHTS BOOKED?

All flights must be booked by the qualified winner. We recommend booking as early as possible through the Jifu Travel portal or App to receive the best rates!

HOW AND WHEN WILL I RECEIVE MY EARNED TRAVEL VOUCHER FOR MY FLIGHTS?

Please submit all flight receipts & itineraries to incentivetrips@jifu.com. All of the requested documents must be submitted no later than 14 days after the trip has concluded.

Please note: all attendees **must** check-in at the JIFU Travel Hospitality Desk on the main arrival day of the incentive trip for the earned voucher to be cleared for processing. Reimbursements can take up to 30 business days after the close of the trip and submission of proper documentation. Reimbursements will only be issued to qualified winners that attended the trip.

HOW MUCH WILL I BE REIMBURSED FOR MY FLIGHT?

Qualified winners will receive the face value of the flight cost up to the value of the earned airfare voucher. Affiliates that purchase tickets priced higher than the value of the earned voucher will be responsible for the difference.

WHAT HAPPENS IF JIFU CANCELS OR POSTPONES OUR TRIP?

While we never expect to cancel or postpone any of our trips, unforeseen circumstances can arise. We highly recommend you purchase travel insurance to cover any costs you may incur related to the trip, such as flights. Jifu will not reimburse any out-of-pocket costs that a Distributor incurs for themselves, or their

guests should a trip be canceled or postponed.

MEALS & ACCOMMODATIONS

WHERE WILL I BE STAYING?

Qualified winners will be staying in style on the incredible Royal Caribbean, Independence of the Seas.

ARE ALL MEALS INCLUDED?

All meals are included from when you board the ship until you disembark. Any meals prior to this time, or after this time, are your responsibility.

ONLINE CHECK-IN, PRE-CRUISE SHORE-EXCURSIONS, SPECIALTY DINING & GIFTS:

Guests can make reservations for Shore Excursions, Specialty Dining, VOOM Internet select Activities & Shows and complete their online check-in on the Royal Caribbean App.

Android: https://play.google.com/store/apps/details?id=com.rccl.royalcaribbean&hl=en_US&gl=US

iOS: <https://apps.apple.com/us/app/royal-caribbean-international/id1260728016>

AGENDA

WHEN WILL I KNOW WHAT WE WILL DO DURING THE WEEK?

All qualified winners that RSVP'd "yes" will receive a "Know Before You Go" email with specific details approximately 30-days prior to the trip. This email will include the trip agenda.

WHO DO I ASK IF I HAVE QUESTIONS WHEN I ARRIVE?

A JIFU staff member will be stationed at the JIFU Travel Hospitality desk to assist with any questions affiliates may have regarding their trip.

WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?

Details will be provided in the "Know Before You Go" email prior to your trip.

Should you have any questions regarding attire in the main dining room please click on the link below:

<https://www.royalcaribbean.com/faq/questions/generic-onboard-dress-code>